

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
NCCY/CHN 01/5/08NKS

C A No. 100892201
Complaint No. 219/2023

In the matter of:

Sundar LalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.s. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 22nd June, 2023

Date of Order: 26th June, 2023

Attested True
Signature
Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

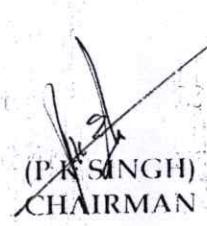
1. The brief facts of the case giving rise to this grievance are that complainant Mr. Sundar Lal, applied for waiver off excess electricity bills against CA No. 100892201 at premises no. 244-A-12, Shivaji Gali, Pandit Park, Ghondli, Delhi-110051. He further alleged that he is not extracting electricity since the date of disconnection but OP is raising bills to him.

Complaint No. 219/2023

Therefore, he requested the Forum to direct the respondent for waiver off excess bill amount.

2. OP in its reply briefly submitted that this complaint is regarding CA No. 100892201 (domestic connection) registered in the name of the complainant. The complainant is seeking waiver of excess bill. The connection in issue was energized through IGMS meter. IGMS meters are the meters where meter is installed on pole whereas display unit is installed at the premises of consumer.
3. Case was put up for hearing on 22.06.2023, when representative of the complainant submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.


(P.K.SINGH)
CHAIRMAN

Attested True Copy

Secretary
CGRF (BYPL)


(S.R. KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER